



Complior



Products & Services 2022

CLOUD HOSTING FOCUSING ON SECURE OPERATION

Complior is a cloud service provider and experts in IT operations, IT security, high availability and regulatory compliance.

Our products and services help companies with daily operation of IT systems, protect sensitive data and comply with security standards such as PCI DSS, ISO27001 and GDPR.

Personal data drives societal development, innovation and the economy. Managing personal data provides a shared responsibility and obligation to ensure security, integrity and confidentiality.

Standards such as PCI DSS, GDPR and ISO 27001 are guiding principles for us who respect and protect personal data.

Our mission is to help companies and organizations to continue to be socially developing, innovative and leaders in their field of activity without compromising on security.

We strive to be your advisory security partner and provide the support you need to succeed in your business strategy.

SECURITY SERVICES

Do you handle sensitive information like payment card data and personal data?

Reach and maintain compliance with security standards like PCI DSS, PA DSS and GDPR.

Experienced security experts can help your company with all of your compliance needs!

PCI QSA

In the payment industry? Make sure that payment card data is protected. Experienced PCI QSAs help you follow the requirements in PCI DSS.

Every company is different, and so are your security needs. In addition to PCI DSS services, our PCI DSS experts can act as your compliance and safety adviser. We can help you with PCI DSS consulting services and training. This ensures a high level of security throughout the organization. Through our close collaboration with PCI DSS QSA companies, we help you throughout the journey from start to finish towards PCI DSS certification.

Follow the PCI requirements 100% with Complior

As a PCI DSS Level 1 provider, Complior can manage the infrastructure and provide the services required over time to achieve PCI DSS certification and maintain it. QSA services in combination with our Compliance Hosting Platform ensure that you comply with the 12 requirements of PCI DSS and cover up to 75% of your compliance.

PCI QSA SERVICES:

PCI DSS AUDIT

Do you need a QSA to help your company become PCI DSS certified? Or is it time to evaluate compliance with a PCI DSS audit?

Complior offer QSA services where an experienced and certified PCI QSAs can assess the security of your environment for PCI DSS compliance. Our PCI DSS audit services are delivered through a close collaboration with a partner.

GAP ANALYSIS

The Gap Analysis is a thorough, objective examination of your compliance provided by experienced PCI QSAs. The analysis can reduce the complexity, confusion, and cost of PCI DSS compliance.

PCI compliance can assist in avoiding damages from cyber attacks that often cost millions if cardholder data is compromised. By performing a Gap Analysis, Complior can provide your company with a competitive edge through our security expertise in the realm of PCI DSS and securing customer data.

VULNERABILITY SCAN (ASV)

Once a company has obtained a PCI DSS certification, work begins to remain certified. By working closely with an approved ASV (Approved Scanning Vendor), Complior can help companies with quarterly vulnerability scans to meet the requirements of PCI DSS.

FIREWALL RULESET AUDITS

The purpose of a firewall is to prevent unauthorized traffic from reaching a network. Thus, it is very important to regularly review the security of your firewalls. Complior can provide Firewall Ruleset Audits, to ensure a high level of firewall security, and help your company stay compliant with PCI DSS.

INFO SEC

Are your business critical applications protected? Info Sec services to find your vulnerabilities before someone else does..

Companies all have different assets they want to protect.

It can be an application, website, payment card data or other sensitive information. Regardless, it is vital for companies that information is both handled and stored safely so that it doesn't end up in the wrong hands. Information security, or Info Sec as it is also called, is about safeguarding information, minimizing risk and preventing system downtime.

INFO SEC SERVICES:

VULNERABILITY SCAN

A security breach can lead to revenue loss, ill will, and even theft of personal data. Be proactive and let Complior scan for vulnerabilities.

An effective Vulnerability Scan will locate any security risks in your domain before a threat finds them.

SECURE CODE REVIEW

Secure Code Review is the process that identifies any insecure piece of code in an application that a malicious user could leverage to compromise confidentiality, integrity, or the availability of your application.

The purpose is to ensure that the code adequately protects the information and assets it has been built to handle, such as data, trade secrets, financial information and intellectual property.

PENETRATION TEST

A Penetration test is a simulated but realistic cyber attack, with the objective of finding security weaknesses. Penetration testing is a critical step in reaching PCI DSS compliance, but all companies can benefit from testing and evaluating security.

CLOUD SERVICES

Are you embarking on a new business journey?

Empower your company with a secure cloud platform.
Focus on your core business. We handle the rest.

PRIVATE CLOUD

Private Secure Cloud is a hosting platform designed for those who demand high security and availability. The infrastructure is located in some of Sweden's safest data centers to protect your business-critical assets and create the best conditions for your business.

COMPLIANT CLOUD

Manage your business card data? Then you must comply with PCI DSS. Compliant Cloud is a private cloud delivery that helps you quickly reach PCI DSS Standard.

The solution combines high security, regulatory compliance with the cloud's cost advantages and flexibility. Simplify your PCI DSS challenge by placing your IT environment in our PCI DSS Hosting platform.

CUSTOM CLOUD

The world is moving fast, innovative organizations and companies at the forefront require infrastructure and operations that ensure accessibility, flexibility and high security while the regulatory requirements continue to increase.

PUBLIC CLOUD

Good architecture and cost-effective set-up in AWS.
Complior is there to help you throughout the journey from pre-study to full establishment in AWS.

CLOUD SERVICES

We are there to make it easier and safer for you as a customer to meet the requirements, whether it be PCI DSS, ISO 27001, GDPR or your own high security and accessibility goals. Our knowledge bank with experience and safety awareness is something we always share, so you have the best conditions for a safe operating environment.

Complior is responsible for providing a secure platform for your business-critical services, we are your IT department that takes care of your operations, so that you can concentrate on precisely developing your service and retaining market-leading position.

You always choose the level of service you want from us, from a total commitment where we take full responsibility for your operations, to a clean infrastructure delivery where you take care of the rest.

Our technical platform is certified according to PCI DSS Level-1 and ISO approved.

CONFIDENTIALITY

WAF

Protect your web applications with behavior analysis and traffic monitoring. An application firewall (WAF) analyzes the logic, behaviors and patterns of traffic towards your application. It not only detects known attacks but also prevents unknowns through traffic analysis.

DATA CENTERS

Disaster protected data centers in Sweden. The data centers are physically separated, with enterprise grade hardware and a fully redundant architecture.

MONITORING

Strong standardized monitoring systems combined with custom-made baselines for each customer to ensure efficient incident management. We make sure that the right measures are performed 24/7/365.

INTEGRITY

LOG MANAGEMENT

Simplify the operations of your application and make sure that you always have the answers to questions like what happened, and when?

Central logging facilitates reporting and secures traceability in your systems. This helps you comply with PCI DSS and GDPR.

HSM SERVICES

Want a protective shield around your data and applications? Encrypt your sensitive data using our HSM (Hardware Security Module) services. Cryptographic processing provides you with high security, while saving you hardware costs.

FILE INTEGRITY MONITORING

File integrity monitoring Track file change events across your systems.

System integrity is vital for availability, security and compliance.

FIM (File Integrity Monitoring) helps you detect files that have been altered, compromised, updated or tampered with. This facilitates compliance with the requirements in regulatory standards like PCI DSS and HIPAA

SECURE SERVER

Our cloud solutions are built with secure servers to ensure high availability and security.

AVAILABILITY

REDUNDANCY

99,9% availability guaranteed. Our standard is to always use techniques such as load balancing, replication, cluster software and common sense to make sure your systems are available. Not only will it protect you against unplanned downtime, but also ease up the daily operational tasks such as software updates and restarts.

LOAD BALANCING

Increase availability and minimise downtime. Load balancing improves distribution of network and application traffic, and optimises resource use.

OPERATIONS

Our technical specialists can ensure that your operational platform is working around the clock and running as efficiently as possible.

DATA PROTECTION

Data protection measures keeps your data is protected, while ensuring high performance and high availability. We hold ISO 27001, ISO 14001, ISO 9001 and PCI DSS certifications.

MANAGED SERVICES

Focus on your core business and let us do the rest! Complior offers OS management, Database management and Managed procedure.

PRODUCTS

Do you want to make it easier to handle payment card data and sensitive information?

Complior offers solutions that make compliance and information management easier.

COMPLIANT CLOUD SERVICES

Reduce the amount of sensitive data in your systems. Complior Cloud Services uses tokenization to simplify compliance and improve the way you do business.

Complior's Complior Cloud Services are built using tokenization. All sensitive cardholder information is removed from your systems and replaced with an indecipherable token. The original data is stored in our PCI DSS certified infrastructure, which offers the best security practices available. Your systems never store the CD (Cardholder Data), only the token. This minimizes your PCI scope.

COMPLIANT CLOUD SERVICES

PROFILE SERVICE

Complior Profile Service is the perfect solution when you need to retain profile data as part of your business, but don't want the security risk of storing it in your own IT system. Your end-users will not even know the difference. They enter their personal information, we handle the back end, and you never sit on any data that poses a security threat. Sensitive data, such as ID number, address, telephone number, birth date and name, is removed from your systems storage and replaced with an indecipherable token with no intrinsic value of its own. Any data of value is stored in our PCI DSS-certified infrastructure. Should you fall victim to a breach, there is no confidential information in your system to steal. It's really that simple.

PAYMENT HUB

The payment landscape is a complex one. Your company is usually part of an elaborate chain of actors like PSPs and acquirers, banks and credit card distributors – all wanting their piece of the cake! Complior can offer Complior Payment Hub, a flexible tool that lets you regain control over payments.

BOOKING

Complior Booking helps hotels, OTAs, Channel Managers and other actors in the hospitality and travel industry remove cardholder data from their systems. This simplifies the booking process – putting companies out of scope for PCI DSS and increasing the overall security.

TOKENIZATION

With Complior's Tokenization Service, you remove sensitive data from your systems completely – simplifying compliance and improving security for you and your customers.

HSM SERVICE

HSM stands for Hardware Security Module, and is a very secure dedicated hardware for securely storing cryptographic keys. It securely stores and manages cryptographic keys that are instrumental in ensuring the highest level of physical security for your applications.

GENERAL PURPOSE HSM AS A SERVICE

The General Purpose HSM is a hardened and tamper-resistant device that gives companies an extra hardware security shield around their business critical applications, such as databases, PKIs and application servers. It is used for secure cryptographic processing, encryption, key generation, key protection and verification.

Our General Purpose HSM as a Service is used to:

- ✓ Follow regulatory standards such as PCI DSS
- ✓ Provide companies with a higher level of security
- ✓ Build trust with your customers

PAYMENT HSM AS A SERVICE

A Payment HSM is a dedicated secure hardware module for the payment card industry. The purpose of a payment HSM is transaction authorisation and card personalisation.

Payment HSM as a Service allows you to:

- ✓ Verify cardholder PIN against card issuer
- ✓ Re-encrypt a PIN block to authorization host
- ✓ Card and cryptogram validation
- ✓ Terminal (POS) remote key injection
- ✓ Deploy a P2PE-compliant PED device

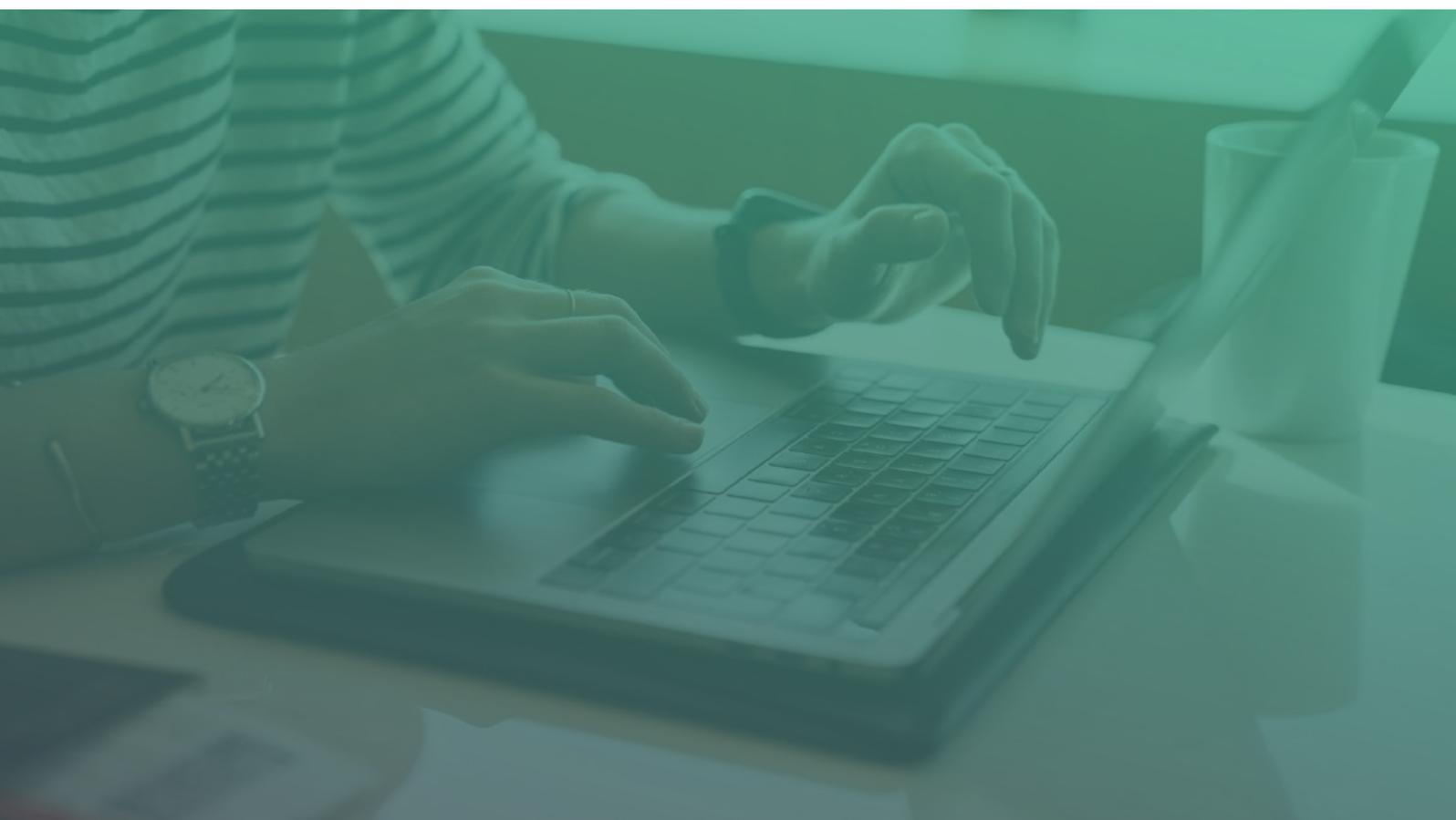
BACKUP MICROSOFT365

We help companies and organizations to backup their data in Microsoft365, which gives the security to always be able to restore your data in the event of accidental deletion or other data loss

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6 IMPORTANT REASONS TO BACKUP MICROSOFT365:

1. Accidental deletion
2. Retention policy gaps and confusion
3. Internal security threats
4. External security threats
5. Legal and compliance requirements
6. Managing hybrid email deployments and migrations to Microsoft365



COMPLIANCE

We are experts on compliance and certified to safeguard business critical data

Complior is a supplier of infrastructure and IT operations, with a focus on regulatory compliance and IT security.

GXP

Meet GxP guidelines and regulations for organizations in the Life Sciences Industry.

Organizations with GxP requirements must evaluate and select their IT service provider based on their ability to meet regulatory compliance and set guidelines. Organizations must have their own routines and processes to include the assessment of a service provider. Complior oversees and assures that all delivered services are handled in accordance with GxP expectations.



GDPR COMPLIANCE

Maintain compliance with GDPR.

Complior offer services and solutions that help your company fulfil the requirements in the General Data Protection Regulation.

GDPR SERVICES TO HELP YOU FULFILL THE REQUIREMENTS:

GDPR CONSULTANCY, TRAINING AND PROJECT MANAGEMENT

Our GDPR specialists can help you every step of the way in your GDPR compliance journey. We offer consultancy services such as GDPR training and workshops, general GDPR advice as well as project management.

DPIA (DATA PROTECTION IMPACT ASSESSMENT)

DPIA stands for Data Privacy Impact Assessment, and is a process to help identify and assess the level of privacy risk of a new project or process. A DPIA must be conducted if the privacy risks are estimated to be high according to GDPR.

RECORDS OF DATA PROCESSING ACTIVITIES TEMPLATE

Complior offer a ready-to-use record of processing activities template. The template allows you to quickly map your organization's processing of personal data.

DPO AS A SERVICE

DPO as a Service is a practical solution for organizations that don't have the internal resources, or simply want to outsource the DPO role. A qualified person from our team functions as the Data Protection Officer for your organization.

OUR COMPLIANCE



PCI DSS 3.2.1

The PCI-DSS (Payment Card Industry Data Security Standard) is an information security standard for organizations that handle cardholder information and data. Complior has been certified as a Level 1 Service Provider (the top level) by the Security Standards Council.



ISO 9001

ISO 9001 sets out the criteria for a quality management system based on a number of quality management principles including a strong customer focus, the motivation and implication of top management, the process approach, and continual improvement.



ISO 14001

ISO 14001 sets out the criteria for an environmental management system that maps out a framework for a company or organization to follow so that environmental impact is being measured and improved.



ISO 27001

ISO 27001 specifies the requirements for establishing, implementing, maintaining and continually improving an information security management system within the context of the organization. It also includes requirements for the assessment and treatment of information security risks tailored to the needs of the organization.

